



Real estate home warranty plans

**This is more than
a home warranty
— it's a way of life.**



Don't worry. Be warranty.

Coverage may not be available in all areas.

Protection for your time and your money.

We like to call it home warranty harmony.

What is a home warranty, anyway?

A home warranty is a one-year service agreement that covers the cost to repair or replace parts of home systems and appliances that experience a covered breakdown.

Ok, but will you cover my home?

We cover single-family homes, older homes, condos, townhomes, duplexes, triplexes, and fourplexes, new construction, and mobile homes.*

How do home warranties work?

With protection from American Home Shield, you know exactly what to do when things go wrong. Plus, our service request process is fast and easy.



1. Request service online at [ahs.com](https://www.ahs.com) or by phone at 800.776.4663. Pay your Service Fee.



2. We assign a local, qualified Pro.



3. Your covered home system or appliance is repaired or replaced.

Do I need a home warranty?

We think so. In fact, 1 in 4 new home buyers use their home warranty within the first 60 days of coverage.

*Subject to 10,000 sq. ft. maximum.

See the plan agreement at [ahs.com/contracts](https://www.ahs.com/contracts) for coverage details, including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply.

New Jersey Residents: The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the home builder or manufacturer.



Confidence meets convenience.

Different homes have different needs, so we offer three real estate home warranty plans to fit every home and budget. Choose the one that works best for you and your new home, and move in knowing your home is protected.



ShieldEssentialSM includes covered parts of many major home systems, like HVAC, electrical, and plumbing, plus a variety of additional home items.



ShieldPlusSM includes all systems in the ShieldEssential plan, plus many major appliances like your clothes washer, dryer, refrigerator, stove, and more.



ShieldCompleteSM includes all systems and appliances in the ShieldEssential and ShieldPlus plans, plus additional items – one free HVAC tune-up,* modifications coverage up to \$1,000, roof leak repair coverage up to \$1,000,** unlimited refrigerator and more.

Our most comprehensive coverage

See state-specific product and pricing flyer for more information.

Scan this QR code to view our sample agreements.



*Tune-ups are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Tune-ups are available seasonally (spring: A/C; fall: heating). With the ShieldComplete plan, your first tune-up of one unit is included for free per agreement term. Service dates are limited and may vary based upon location, Pro availability, and weather. For buyer use only.

**Roof leak repair coverage not available for condos/townhomes/mobile homes. For buyer use only.

See the plan agreement at [ahs.com/contracts](https://www.ahs.com/contracts) for coverage details, including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply.



Seller Coverage Option

For up to six months while the home is on the market, sellers can get coverage for the same home systems and items included in the **ShieldEssential** plan. Best of all, no payment is due until the home closes.

Note: The Seller Coverage Option can be a great negotiating tool in real estate transactions when submitting offers or negotiating home inspection issues.*

*Coverage includes undetectable, pre-existing breakdowns.

Subject to a \$1,500 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

We sweat the small stuff for you.

Rest easy. Our coverage is Livable and Forgivable. With our Shield Assurances, we take care of things other home warranty companies might not, like:

- ✓ Normal wear-and-tear, no matter the age of a covered item
- ✓ Unknown, pre-existing breakdowns
- ✓ Items without maintenance records
- ✓ Duplicates of the same item, like that extra A/C unit
- ✓ Removal of defective equipment
- ✓ Refrigerant recapture, reclaim and disposal
- ✓ Breakdowns caused by improper installations or repairs; insufficient maintenance; rust, corrosion and sediment; and mismatched HVAC systems

See the plan agreement at ahs.com/contracts for coverage details, including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply.



30-day workmanship guarantee

With our 30-day workmanship guarantee, if you have an issue with your completed repair within 30 days of service, we'll send a Pro back out for no additional cost.

Home warranty protection. With extras.

Your home extends beyond four walls – shouldn't your home warranty? You can add additional coverage to your plan, making us your go-to for pool problems, TV troubles, and more. Plus, all of our home warranties include access to discounted maintenance services to help you take good care of your biggest investment.

Additional coverage options*

- + Seller Coverage Option**
- + Roof Leak Repair[†]
(included in plan price of **ShieldComplete**, and can be added to other plans)
- + Electronics Protection Plan^{††}
- + Well Pump
- + Septic System Pumping and Septic Sewage Ejector Pump
- + Pool/Spa Equipment
- + Guest Unit
- + And more



Roof Leak Repair Coverage

Member benefits*

- ✓ Smart Home Tech Installation and Setup Services[‡]
- ✓ Pre-season HVAC Tune-ups[†]
(one free tune-up included in **ShieldComplete**)
- ✓ And more

Building from the ground up?

We cover new construction, too.

Stay protected from years two through five after the builder's warranty expires. This plan can also be purchased anytime within the first year after closing on a new construction home.

*Additional coverage and member benefits are not included in the Seller Coverage Option. For buyer use only. Optional coverages contain coverage limits. See the plan agreement at ahs.com/contracts for additional optional coverage limitations and exclusions.

**Seller Coverage Option: Subject to a \$1,500 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

†Roof Leak Repair Coverage: Not available for condos/townhomes/mobile homes.

††Electronics Protection Plan: The Electronics Protection Plan is provided by Allstate Protection Plans and can only be purchased in conjunction with an American Home Shield® home

warranty. Plan is subject to a \$2,000 per claim limit and a \$5,000 aggregate claim limit.

‡Smart Home Tech Installation and Setup Services: Smart home tech installation and setup services are provided by a third party. Not available in all areas.

†Pre-season HVAC Tune-ups: Tune-ups are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Tune-ups are available seasonally (spring: A/C; fall: heating). With the ShieldComplete plan, your first tune-up of one unit is included for free per agreement term. Service dates are limited and may vary based upon location, Pro availability, and weather.

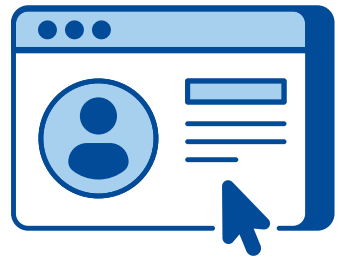


Don't worry. Be warranty.

Talk to your real estate professional about joining American Home Shield. Once you become a member, register for MyAccount to access and manage your home warranty plan at ahs.com/my-account.

MyAccount makes it easy to:

- ✓ Submit a service request online 24/7
- ✓ Review your plan details
- ✓ Get your Pro's contact info
- ✓ See service request status updates
- ✓ Easily renew and/or add coverage
- ✓ And more!



Real estate professionals can place orders on behalf of clients by registering for Partner Portal at pro.ahs.com.

For sales info, call **800.735.4663**, ext. 1.

