

# THE RIGHT PLAN MAKES ALL THE DIFFERENCE.

**Be confident and in control  
with American Home Shield.**



YEARS OF  
EXPERIENCE



HOME WARRANTY  
CLAIMS PAID IN  
THE LAST 7 YEARS



ITEMS  
COVERED

American  
Home Shield 

# When your home systems and appliances break, your budget won't.

## WHAT IS A HOME WARRANTY?

A home warranty is a one-year service agreement that covers the cost to repair or replace parts of home systems and appliances that break down over time.

## WHAT TYPES OF HOMES WILL A HOME WARRANTY COVER?

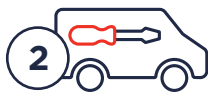
We cover single-family homes, older homes, condos, townhomes, duplexes, triplexes, and fourplexes, new construction, and mobile homes.\*

## HOW DOES A HOME WARRANTY WORK?

With coverage from American Home Shield, you know exactly what to do when things go wrong. It's as simple as this:



Request service online at [ahs.com](https://ahs.com) or by phone at 800.776.4663. Pay your Trade Service Call Fee.



We assign a local, qualified contractor.



Your covered home system or appliance is repaired or replaced.

## DO I NEED A HOME WARRANTY?

We think so. In fact, 1 in 4 new home buyers use their home warranty within the first 60 days of coverage.

**The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the home builder or manufacturer.**

See the plan contract at [ahs.com/contracts](https://ahs.com/contracts) for coverage details, including service fees, limitations and exclusions. Charges for non-covered items may apply.

\*Subject to 10,000 sq. ft. maximum.



# Coverage designed to simplify homeownership.

Different homes have different needs, so we offer three real estate warranty plans to fit every home and budget. Choose the one that works best for you and your new home, and move in with confidence.

**ShieldEssential<sup>SM</sup>** includes covered parts of many major home systems, like HVAC, electrical, and plumbing, plus a variety of additional home items.

**ShieldPlus<sup>SM</sup>** includes all systems in the **ShieldEssential** plan, plus many major appliances like your clothes washer, dryer, refrigerator, stove, and more.

## OUR MOST COMPREHENSIVE COVERAGE

**ShieldComplete<sup>SM</sup>** includes all systems and appliances in the **ShieldEssential** and **ShieldPlus** plans, plus additional items — **one free HVAC tune-up,\* modifications coverage up to \$1,000, roof leak repair coverage up to \$1,000,\*\* unlimited refrigerant and more.**

### See state-specific product and pricing flyer for more information.

See the plan contract at [ahs.com/contracts](https://ahs.com/contracts) for coverage details, including service fees, limitations and exclusions. Charges for non-covered items may apply.

\*Tune-ups are available seasonally (spring: A/C; fall: heating) and offered by a third party. Your first tune-up of one unit is included for free per contract term. Service dates are limited and may vary based upon location. For buyer use only.

\*\*Roof leak repair coverage not available for condos/townhomes/mobile homes. For buyer use only.



## Seller Coverage Option

For up to six months while the home is on the market, sellers can get coverage for the same home systems and items (excluding rekey) included in **ShieldEssential**. No payment is due until the home closes.

**Note:** The Seller Coverage Option can be a great negotiating tool in real estate transactions when submitting offers or negotiating home inspection issues.\*

\*Coverage available for undetectable, pre-existing breakdowns. Subject to a \$1,500 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months..

## Included in every plan: Our Livable and Forgivable Coverage



This means you'll get coverage for things that aren't automatically included in many home warranty plans.

### We cover breakdowns due to:

- ✓ Normal wear and tear — no matter the age of the item
- ✓ Insufficient maintenance
- ✓ Rust, corrosion, or sediment
- ✓ Improper installations or repairs
- ✓ Mismatched HVAC systems

### And includes things like:

- ✓ Undetectable, pre-existing breakdowns
- ✓ Removal of defective equipment
- ✓ Refrigerant recapture, reclaim, and disposal
- ✓ Permits and any correction of code violations (\$250 or more per agreement term when required during a covered repair or replacement)



### 30-DAY WORKMANSHIP GUARANTEE

With our 30-day workmanship guarantee, if you have an issue with your completed repair within 30 days of service, we'll send a contractor back out for no additional cost.

# Homeowners get more with American Home Shield.

You can add coverage to any plan to meet the needs of your new home, and you don't have to experience a breakdown to begin using your home warranty. Put your plan to work immediately by taking advantage of special member offers and discounts that make homeownership easier.

## ADDITIONAL COVERAGE

- + **Seller Coverage\***
- + **Roof Leak Repair\*\***  
(included in plan price of **ShieldComplete**, and can be added to other plans)
- + **Electronics Protection Plan†**
- + **Well Pump**
- + **Septic System Pumping and Septic Sewage Ejector Pump**
- + **Pool/Spa Equipment**
- + **Guest Unit**
- + **And more**



## SPECIAL MEMBER OFFERS

- ✓ **Smart Home Tech Installation and Setup Services\*\***
- ✓ **Pre-season HVAC Tune-ups†**  
(one free tune-up included in **ShieldComplete**)
- ✓ **And more**

# Building a home?

## NEW CONSTRUCTION PLAN

Stay covered from years two through five after the builder's warranty expires. This plan can also be purchased anytime within the first year after closing on new construction.

**Additional Coverage and Special Member Offers are not included in the Seller Coverage Option. For buyer use only.**

**\*Seller Coverage Option:** Subject to a \$1,500 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

**\*\*Roof Leak Repair Coverage:** Not available for condos/townhomes/mobile homes.

**†Electronics Protection Plan:** The Electronics Protection Plan is provided by Allstate Protection Plans and can only be purchased in conjunction with an American Home Shield® home service plan. Plan is subject to a \$2,000 per claim limit and a \$5,000 aggregate claim limit.

**"Smart Home Tech Installation and Setup Services:** Smart home tech installation and setup services are provided by a third party. Not available in all areas.

**†Pre-season HVAC Tune-ups:** Tune-ups are available seasonally (spring: A/C; fall: heating) and offered by a third party. With the ShieldComplete plan, your first tune-up of one unit is included for free per contract term. Service dates are limited and may vary based upon location.

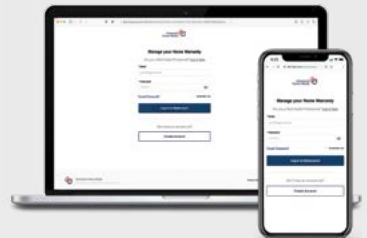


## Sign up for coverage and become a member today.

Talk to your real estate professional about joining American Home Shield. Once you become a member, register for MyAccount to manage your home warranty plan online at **[ahs.com/my-account](https://ahs.com/my-account)**.

### MyAccount makes it easy to:

- ✓ SUBMIT A SERVICE REQUEST ONLINE 24/7
- ✓ MANAGE YOUR HOME WARRANTY
- ✓ VIEW YOUR CONTRACT AND MANAGE PAYMENTS
- ✓ RENEW COVERAGE ONLINE
- ✓ CHECK THE STATUS OF SERVICE REQUESTS
- ✓ AND MORE!



Real estate professionals can place orders on behalf of clients by registering for Partner Portal at **[pro.ahs.com](https://pro.ahs.com)**.

For sales info, call **800.735.4663**, ext. 1.